

National and Homeland Security Corporate Profile (Abridged Web Version)

Introduction. Founded in 1994, North American Management provides research, professional consulting and technology applications in order to solve our customer's mission-critical challenges. The corporation's strong past performance record reflects its capacity to serve clients from government agencies, corporations, not-for-profits, and community-based organizations in critical markets and domain areas that enhance national security, economic development, health, and the environment.

Corporate Capabilities. North American Management has created a team of national and homeland security experts with broad-based experience to tackle the multidisciplinary problems of terrorism prevention, mitigation, and response. Areas of experience include evaluation, economic analysis, and policy analysis with domain expertise in physical security, public health preparedness, and technology assessment. North American Management has supported the continuity of government and emergency services at all levels of government.

Core Competencies

- After-Action Reports
- Audits and Appeals
- Case Management/Tracking
- Consequence Assessments
- Cost-Benefit Analyses & Mitigation Action Prioritization
- Critical Infrastructure Mitigation & Protection
- Data Collection & Analysis
- Database/Resource Tracking
- Debris Planning, Management, Operations, & Training, Category A
- Disaster Housing Solutions
- Disaster Recovery Center Support (Planning and Operations)
- Economic Recovery Planning and Assessment
- Emergency Protective Measures, Category B
- Environmental Assessments
- Evacuee Support Planning (Host City Coordination)
- Evaluation and Training
- Grants Management
- Hazard Mitigation Program Management Support
- Hazard, Risk, Vulnerability, & Mitigation Capability Assessments
- Incident Action Planning
- Mass Evacuation Planning
- Meeting & Briefing Support
- Mitigation Planning & Protection Techniques Training
- Natural & Man-Made Hazard Profiling
- Planning and Analysis
- Project Implementation/Documentation
- Public Education/ Outreach & Media Relations Support
- Recovery Planning
- Training

Client Centric. North American Management uses innovative approaches to help ensure that our clients receive the value they expect. This also ensures that we constantly motivate our Subject Matter Experts to exceed our client's expectations. We use methods that involve our clients' organizations at every stage of the solution process to help ensure that what is delivered truly reflects their business and its strategic objectives and goals.

Sample Client Engagements

- Agency for International Development
- Environmental Protection Agency
- National Aeronautics & Space Administration
- U.S. Defense Logistics Agency
- U.S. Department of Veteran Affairs
- U.S. Department of Commerce
- U.S. Department of Health & Human Services
- U.S. Department of Homeland Security
- U.S. Department of Housing & Urban Development
- U.S. Department of Justice
- U.S. Department of the Army
- U.S. Department of the Navy
- U.S. Department of Transportation
- U.S. General Services Administration
- U.S. State Department
- Government of Nigeria
- Government of Aruba
- Government of Trinidad and Tobago

Ability to Respond to Rapid Requirements.

Since government and commercial clients require a rapid responder to resolve their most critical challenges, North American Management has developed the necessary business tools and systems to meet these critical requirements. A significant portion of North American Management's work is done under indefinite quantity contracts that often require rapid responses to complex issues that frequently present major management challenges. Since each of our projects is different, each project team is individually organized to support the specialized needs of every client. North American Management offers complete and collaborative solutions, as well as strong project management and quality customer service.

North American Management Corporate Profile (continued)

Subject Matter Expertise. North American Management takes pride in having highly skilled and talented Subject Matter Experts who work on nationally significant programs and cutting-edge research. They work closely with our client's senior management to align process, technologies, and organizational structure to achieve exceptional results. Our Subject Matter Experts possess advanced degrees, have authored numerous government publications, and are recognized by national and international accrediting organizations. They are passionate about their work and are determined to meet and exceed our client's goals and objectives.

Program Management Office. The PMO is the engine that performs the management function for

each North American Management contract and Task Order. CCMI compliant and experienced in EVMS, our dedicated project management staff utilize proven processes, systems, models and tools to support the management, tracking and assignment of projects, and control resources to meet all contractual requirements and performance standards.

Relevant Experience. North American Management's corporate experience and past performance records exhibit excellent service and astute knowledge of different aspects of developing, managing, and supporting the unique business needs of our clients. Our business acumen provides a seamless, complete organization with the necessary personnel, materials and services to be successful the first time, every time.

Relevant Project Experience to Meet Your Programmatic Challenges

- We are providing a range of public health preparedness services to frontline public health workers in respond to public health emergencies including the outbreak of H1N1 in our nation's communities.
- Supported the US Army and the US Navy in working with the government of Nigeria in responding to and preparing for unexpected events that may potentially have negative effects that may threaten resources and people.
- Supporting a number of local jurisdictions in a range of services that address the prevention and protection from catastrophic events, natural or man-made, that could endanger the safety of the general public.

Contract Vehicles. North American Management has signed a number of major task-order contracts with the Federal government. Many are government-wide acquisition contracts and Federal Supply Sched-

ules, which allow the company to provide specific types of services or products to all Federal organizations, based on their unique programmatic requirements and service delivery needs.



GSA – Federal Supply Schedule: Management Organizational & Business Improvement Services

Contract Numbers: GS-10F-0219J
Contract Period: August 31, 2014



GSA – Federal Supply Schedule: Consolidated Schedule

Contract Numbers: GS-00F-0009P
Contract Period: March 31, 2010



GSA – FSS: Marketing, Media & Public Information Services

Contract Numbers: GS-00F-0009P
Contract Period: March 31, 2010



Department of Navy Support Enhanced Prime - IDIQ

Contract Number: N00178-05-D-4473
Contract Period: September 31, 2011



GSA – FSS: Information Technology Services and Training

Contract Numbers: GS-00F-0009P
Contract Period: March 31, 2010



GSA – Federal Supply Schedule: Financial Business Services

Contract Numbers: GS-00F-0009P
Contract Period: March 31, 2010



GSA – FSS: Human Resources and EEO Services

Contract Numbers: GS-00F-0009P
Contract Period: March 31, 2010



Department of Homeland Security Custom and Border Protection - IDIQ

Contract Number: HSBP-1006-A01326
Contract Period: September 31, 2011

For a more detailed Capability Statement and for additional information on the diverse products, tools and services of North American Management, please contact us at 703.812.8822.